



**OREGON DEPARTMENT OF JUSTICE  
"NO CALL" LIST COMPLAINT FORM**

**TYPES OF CALLS ALLOWED BY THE OREGON "NO CALL" LAW:**

- 1) Calls from public agencies or charitable organizations to which you belong, or to which you have previously donated or expressed an interest in making a donation;
- 2) You asked the company to call;
- 3) The caller is asking for your opinion or vote;
- 4) The call is from a business you have bought from in the past.

**THE FOLLOWING TYPES OF CALLS ARE NOT COVERED BY THE "NO CALL" LAW:**

- 5) Debt Collection calls;
- 6) Fax solicitations;
- 7) Business to business calls.

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**Your First Name**

**Your Last Name**

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**Your Mailing Address**

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**City**

**State**

**Zip**

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**Residential or Personal Cell Phone number registered  
On National "Do Not Call" Registry**

**Your Contact Phone**

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**Date Consumer applied to be on the National "Do Not Call" Registry**

**Date of Telemarketing Call**

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*In order to process your complaint we **MUST** have at least **ONE** of the pieces of information marked with an asterisk (\*)*

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**\*Name of Business Selling Product/Service**

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**Business Mailing Address**

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**City**

**State**

**Zip**

**\*Business Phone Number**

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**\*Name of Telemarketing Company Calling Consumers on Behalf of the Business**

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**Telemarketing Company Mailing Address**

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**City**

**State**

**Zip**

**\*Telemarketer's Phone Number**

Did you find the phone number of the business/telemarketer in the phone book, did the telemarketer provide you with the phone number, or do you have Caller-ID? \_\_\_\_\_

Name of individual or agent # making the telemarketing call: \_\_\_\_\_

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Did you request information from the company by responding to a postcard? \_\_\_\_\_

Did you send an inquiry via email? \_\_\_\_\_

Did you fill out a contest entry form to win a product? (i.e. entered a contest to win a car at the mall) \_\_\_\_\_

Have you purchased anything from the company in the past? \_\_\_\_\_

Was the telemarketing message a recorded one? \_\_\_\_\_

In the first 30 seconds, did the telemarketer tell you their name, who they represented and ask if you wanted to hear about their offer? \_\_\_\_\_

If this company has called you in the past, did you at that time tell them not to call you again? \_\_\_\_\_

Date that you told them not to call you again: \_\_\_\_\_

Product or Service being offered: \_\_\_\_\_

**Please Note the Following:**

Under Oregon Law, the Attorney General cannot act as your private attorney or give you legal advice. Deadlines may prevent you from starting a lawsuit if you wait too long. Filing this complaint does not change those deadlines or guarantee the results you want. You may wish to contact a private attorney.

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**Print your name**

**Signature**

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**MAIL YOUR COMPLAINT FORM TO:**

Oregon Department of Justice  
Financial Fraud/Consumer Protection Section  
1162 Court St. N.E.  
Salem, OR 97301-4096